

Bullet Point Notes from CT BHPOC Operations Sub-Committee Meeting 1/5/18

Review of ASD Care Guidelines:

- Bill Clarified that the ASD Care Guidelines are based on the current regulations and that the updates to the regulations are in discussions now.
- Lois then asked if there were any questions on the Summary Document. There were none.
- The group then reviewed each of ASD Care Guidelines and answered questions.
 - *Complex Diagnostic Evaluations:*
 - Jen highlighted that we are moving to web authorizations.
 - Jen talked about moving exams to prior to evaluations or during exams. She said it was recognized as a barrier and could be added to the exams.
 - *Behavior Assessment:* No questions here. Lois reminded the group that none of these guidelines have changed since last time.
 - *Treatment Plan Development:* Jen informed the group that the only change took place in September 2017, which allowed for 90 day authorizations.
 - *Program Book Development:* There has been a new services class since September 2017.
 - Q: Does this need to be done as a direct service. A: with No, creation should not be during service time. (Jen)
 - *Treatment Services:*
 - Q: Can we work with Kids over 18 who are their own Legal Guardians without their caregivers? A: We have to treat them as legal adults, we can ask the family how much they want to be involved. (Bill/Jen)
 - Q: No conservator – Make point that it is an option? A: yes (Bill)
 - *Observation Services:*
 - Q: Is observation expected weekly? A: Yes, weekly. Take into account bad weather, etc. but it should be weekly. (Bill)
 - Q: Can it be done with the caregiver on a unbillable basis or must it include the client to meet criteria? A: No – Member/client must be present (Bill)
 - Q: What about a PPT meeting? Where does that fall? A: Care Coordination – not billable. (Bill) If the purpose of your attendance is to gain information for the BH Assessment and Treatment Goals, it must be in the Treatment Plan and Program Book. (Jen). Please be very careful how you document that attendance and translate it into the assessment. (Bill)
 - Q: Cases with multiple staff, is it 10% of hours per tech or staff as a whole? A: The regulation states that the observation of staff member by 10% is per technician. (Jen). Bill will check further into this question and will follow up with the group. Teri reminded the group that for audit purposes they should follow the current regulation.

- *Approval:* Lois asked the group if the Sub Committee was approving all of these guidelines. A: There are no recommended changes to the guidelines as presented and they will make a note of the unbillable services. (Susan)
- *Additional ASD LOC Guidelines Comments:*
 - There was a suggestion to add “teleobservation” for remote locations in order to increase caseload. This can be accomplished through saving the travel time. This won’t work all the time but if you can allocate some, it is a timesaver.
 - Bill asked the group for feedback on the 10% Supervision – is it too high? He mentioned that they were thinking about making changes to the guideline – looking to reduce the 10% restrictions as to per week but per need.
 - The majority felt that this should be determined on a case by case basis
 - ✓ High need vs lower need
 - ✓ Technician experience and qualifications as a factor
 - ✓ Better use of time – “Quality over Quantity”
 - Ann asked for suggestions to increase our network as the need is here.
 - Tiered Delivery Model might help

Other Business and Announcements:

- Terri talked about the transition to the new Medicaid transportation provider. Keep the comments coming. They are aware of the long wait times, long hold times and public transportation issues rather than livery.
 - Suggestions to add parental transportation
 - Report urgent cases to Bill and send trends periodically as he is communicating with the new vendor directly.
- Bill gave a brief update on the Clinical Regulations.
 - The Meth component – still shooting for 2/1/18 for the implementation of the changes.
 - All other components not related to Meth still have to go through regular process and are at the governor’s office now.
 - A provider update has been issued for 2/1/18.
- There was a question as to the probably timeframe of the ASD Regulation Changes. Bill responded with unfortunately there is no timeframe yet. There is a draft marked up but it is still in the early stages.

Meeting adjourned at 3:55pm.